



MAYFLOWER COLLEGE

Mayflower College Cancellation Policy

Before your course begins

The deposit of £150 is non-refundable. If a course is cancelled the remainder of the fees are refunded as follows:

30 days before start date	100%
15 - 29 days before start date	85%
7-14 days before start date	70%
1-6 days before start date	50%

During your course

- If you wish to make a change to your course, you must inform the office **3 weeks before** the change is due to be made.
- If you do not attend the course or are absent due to illness, there is no refund.
- You must make sure that you are meeting the requirements of your course for visa purposes; where applicable we may notify the UKVI (UK Visas and Immigration) of any changes to your study.
- Mayflower College reserves the right to ask a student to leave because of misconduct (unacceptable behaviour), non-payment of fees or non-attendance.

Holidays and changing your course

If you wish to take a holiday, shorten your course or reduce the number of hours tuition, you will receive **75% cash refund** or **100% credits for a future course** if the school is **informed at least 3 weeks before the change** is due to be made. If a student informs the college of a change less than 3 weeks before the change is due to be made, s/he will not receive any cash or credits.

Changing or cancelling your homestay

If for any reason you are unhappy with your homestay, we will do our best to change the arrangements as quickly as possible. Where possible, please give us a minimum of 48 hours' notice to change/cancel a homestay arrangement.